



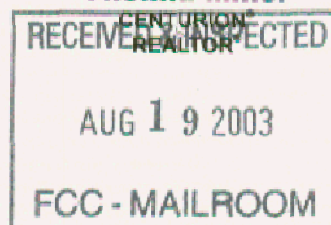
Richard Berry & Assoc., Inc.

2330 Lapalco Blvd., Suite 5
Harvey, LA 70058
E-Mail ThelmaMiller@RichardBerry.Com
Business (504) 367-2345
Direct Dial (504) 363-6344
Fax (504) 361-5429

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Thelma Miller



August 11, 2003

Ms. Marlene S. Dortch
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: CG Docket No. 02-278

Dear Ms. Dortch:

As a member of the National Association of Realtors® (NAR), I am writing to convey my wholehearted support for NAR's Request for Emergency Stay of Facsimile Advertisement Rules in the above-referenced docket. The FCC's unexpected decision to remove the "established business relationship" exception from the unsolicited fax advertisement rules severely interferes with my day-to-day business as a real estate professional. Furthermore, the rules hinder the types of communication that my national, state and local REALTOR® associations routinely send via facsimile, including information on conventions or continuing education classes, which is a benefit that I expect as a dues paying member.

NAR in its Request for Emergency Stay of Facsimile Advertisement Rules has outlined the detrimental impact that these rules will have on its over 900,000 members and on the operations of over 3.5 million professionals in the real estate industry. I echo NAR's position and emphasize that it will be extremely difficult to obtain the required written consent to send faxes to my customers, vendors and real estate colleagues in the timeframe set by the FCC. It will also be difficult for my local board, state and national associations to seek and obtain written consent from their respective memberships in less than 30 days, in order to prevent an interruption in their ability to fax important information about upcoming conferences, promotions and other events. As a REALTOR® member, I rely on this timely and effective means of communication. It is unreasonable to think that an association can seek and obtain consent from almost 1 million members by August 25, 2003.

Today, there are over 2 million U.S. homes in the sales pipeline. Communicating via facsimiles is instrumental to ensuring a timely and successful transaction. An effective date of August 25, 2003, can potentially delay the majority of these transactions. To secure the appropriate written consent will significantly impact home-

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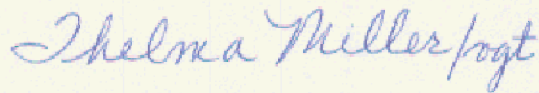
Ms. Marlene S. Dortch
August 11, 2003
Page 2.

buyers' and home sellers' ability to move promptly in highly competitive housing markets. It will take time to adapt to this new requirement; businesses will have to amend current practices to gain this new consent from consumers and vendors.

It is in this regard that I urge the FCC to stay the effective date of the unanticipated and unprecedented fax rules for one year so that the required written consent form can be incorporated into the annual dues billing cycle. This is the most effective method for providing express written consent to NAR and my state and local REALTOR® associations. The stay is also essential in order to institute the required compliance procedures for fax communications with my clients and other businesses to ensure minimal disruptions in real estate transactions.

We appreciate your attention and consideration to this matter.

Sincerely,

A handwritten signature in blue ink that reads "Thelma Miller/vgt". The signature is written in a cursive, flowing style.

Thelma Miller
Realtor®

TM:vgt